

ASTONESA

Website Terms of Use

Rules governing access to and use of the ASTONESA website and digital services

Operator: CFSTREAM TRADING, SAS with share capital of EUR 40,000

Registered office: 5 Rue Joseph Marsal, No. 103 Porte B, 66000 Perpignan, France

RCS: 913 037 529 R.C.S. Perpignan | SIRET: 913 037 529 00033 | VAT: FR21 913037529

ASTONESA is a trademark operated by CFSTREAM TRADING. The Site is principally intended for professional users, architects, designers, contractors, fabricators, distributors, procurement teams and other business visitors.

1. Operator and Acceptance

These Terms of Use ("Terms") govern access to and use of the ASTONESA website, customer areas, quotation tools and related digital services (together, the "Site"). The Site is operated by CFSTREAM TRADING, a French SAS with share capital of EUR 40,000, registered under 913 037 529 R.C.S. Perpignan, with registered office at 5 Rue Joseph Marsal, No. 103 Porte B, 66000 Perpignan, France ("CFSTREAM TRADING", "ASTONESA", "we", "us" or "our").

By accessing or using the Site, you agree to these Terms. If you do not agree, you must not use the Site. Where you use the Site on behalf of an organisation, you represent that you are authorised to bind that organisation in relation to your use of the Site.

2. Purpose of the Site

The Site presents natural stone products, collections, applications, technical information, stock or availability indications, visual content and services marketed under ASTONESA. It may also provide account-based areas, document access, quotation requests, project tools and communications with our commercial team.

Unless expressly stated otherwise, website content is informational and does not constitute a binding offer, specification, warranty or commitment to reserve stock. Sales are governed by the applicable quotation, Order Confirmation and General Terms and Conditions of Sale.

3. User Accounts and Secure Areas

Certain features may require an approved account. You must provide accurate information, keep credentials confidential and promptly notify us of suspected unauthorised access. You are responsible for activity carried out through your account to the extent permitted by law.

We may refuse, suspend or terminate access to secure areas where reasonably necessary for security, compliance, account inactivity, misuse or protection of confidential business information.

4. Permitted Use

You may access and use the Site for legitimate business evaluation, project development, procurement and other lawful purposes connected with ASTONESA products and services. You may download or print materials made available for that purpose, subject to any stated restrictions.

You must not:

- use the Site unlawfully, fraudulently or in a manner that infringes third-party rights;
- attempt to gain unauthorised access to accounts, servers, source code, security systems or restricted data;
- introduce malware, malicious code, denial-of-service traffic or other harmful material;
- scrape, harvest, crawl, copy or systematically extract product data, images, pricing, stock information or contact data for competing databases, resale or model training without prior written permission;
- reverse engineer or circumvent access, rate-limit, authentication or rights-management controls except where mandatory law expressly permits it;
- misrepresent affiliation with ASTONESA or CFSTREAM TRADING, or use the Site to impersonate another person or organisation;

- use Site content in a way that suggests endorsement, dealership, exclusivity or agency where none has been granted.

5. Intellectual Property

The Site and its content, including text, product names, photographs, videos, stone images, renders, graphics, catalogues, drawings, technical documents, databases, software, layout and branding, are protected by intellectual property laws and are owned by or licensed to CFSTREAM TRADING or relevant rights holders.

ASTONESA is a trademark operated by CFSTREAM TRADING. No licence is granted except the limited right to access and use the Site in accordance with these Terms. Commercial reproduction, republication, redistribution, modification or creation of derivative marketing materials requires prior written permission unless a separate media or brand licence applies.

6. Product Images, Samples and Technical Information

Natural stone varies by nature. Website photographs, videos, digital renders and sample images are representative only and may differ from supplied material in colour, veining, pattern, inclusions, translucency, gloss, texture and other geological characteristics. Screen settings and lighting can also alter perceived appearance.

Technical information is provided in good faith but does not replace project-specific engineering, testing, fabrication or installation advice. Users must verify suitability, compliance and dimensions before ordering or installation.

7. Quotation Requests and Submitted Information

If you submit a quotation request, drawing, BOQ, specification, project data or other material, you warrant that you are entitled to provide it and that our use of it to prepare or perform a quotation does not infringe third-party rights.

You retain ownership of your submitted materials. You grant us a non-exclusive right to use, reproduce and internally share them to evaluate the request, source material, prepare a quotation, perform an order and maintain relevant business records.

8. Availability and Changes

We aim to keep the Site available and accurate but do not guarantee uninterrupted or error-free operation. We may update, suspend, restrict or discontinue any feature, content, account area or service where reasonably necessary, including for maintenance, security, legal or commercial reasons.

We may change these Terms by publishing an updated version. Material changes will take effect prospectively. The effective date shown on the document indicates the version in force.

9. Third-Party Services and Links

The Site may contain links, embedded media, maps, analytics, payment interfaces or other services supplied by third parties. Those services are governed by their own terms and privacy policies. A link does not imply endorsement, and we are not responsible for third-party websites or services except to the extent required by law.

10. Privacy and Cookies

Personal data is processed in accordance with the ASTONESA Privacy Policy. Cookies and similar technologies are governed by the ASTONESA Cookie Policy and the choices available through the Site's consent interface, where applicable.

11. Disclaimer

To the fullest extent permitted by law, the Site and its general informational content are provided "as available". We do not warrant that all content is complete, current or suitable for a particular project, and no website content overrides a signed quotation, Order Confirmation, technical approval or contract.

Nothing in these Terms excludes a warranty or obligation that cannot lawfully be excluded.

12. Limitation of Liability

To the fullest extent permitted by law, CFSTREAM TRADING is not liable for indirect or consequential loss arising solely from use of or inability to use the Site, including loss of opportunity, profit, business or data. For claims relating to Products or sales contracts, the applicable General Terms and Conditions of Sale and Order Confirmation govern liability.

Nothing in these Terms excludes or limits liability where exclusion or limitation is prohibited by mandatory law.

13. Security

You must not test or probe Site security without prior written authorisation. If you identify a suspected vulnerability, please report it privately through the official contact channel and do not exploit, publish or access data beyond what is necessary to demonstrate the issue.

14. Suspension and Termination

We may suspend or terminate a user's access where the user materially breaches these Terms, creates a security or legal risk, abuses restricted content, or uses the Site in a manner likely to harm the Site, our business or other users. Provisions concerning intellectual property, confidentiality, liability and dispute resolution survive termination where relevant.

15. Governing Law and Jurisdiction

These Terms are governed by French law. Where legally effective, disputes between CFSTREAM TRADING and a professional user arising from the Site are subject to the exclusive jurisdiction of the competent courts of Perpignan, France. Mandatory jurisdiction rules remain unaffected.

16. Contact

Questions regarding these Terms may be sent through the official ASTONESA website contact channel or by post to CFSTREAM TRADING, 5 Rue Joseph Marsal, No. 103 Porte B, 66000 Perpignan, France.